

# Service Engineer

Location: Windsor, California

## About Micro-Vu

Micro-Vu is an automation company specializing in 3D measuring and robotics. Micro-Vu engineers use technologies such as 3D software, image processing, precision mechanics and motion control, lasers, tactile probes, 3D sensors, machine learning and robotics to develop state-of-the-art solutions.

Micro-Vu designs and manufactures in a highly-automated factory at its campus in Windsor, California near the Russian River. Micro-Vu was established in 1959 and is privately-held. Those who work at Micro-Vu must be highly-motivated, capable and passionate about bringing the best possible products and technologies to the market.

## Job Summary

The applicant will be responsible for service issues in the field. Tasks may include but are not limited to:

- Troubleshooting, remediating, and documenting machine and software issues in the field
- Corresponding with customers
- Assembling sensor, drive, and stage subassemblies
- Calibrating, maintaining, and repairing machines
- Traveling to customer sites to do the above
- Communicating major issues with design engineers and acting as a liaison between engineers and the customer
- Traveling to dealers' facilities to train their service technicians

## Education

BS in Mechanical Engineering or similar. Equivalent experience considered.

## Minimum Qualifications

- Proficiency with common manual and powered assembly tools
- Good mechanical aptitude and passion for building and making things
- Problem-solving ability, quick learning, and attention to detail
- Ability to multitask, work independently and collaboratively in a team environment
- Excellent communication and interpersonal skills

## Preferred Qualifications

- Experience with troubleshooting mechanical, electrical, or software issues
- Experience with working internationally
- Experience building complex machines involving mechanics and electrics/electronics
- Knowledge of precision assemblies and calibration
- Experience or education as an engineer